



# CS360: THE NEXT GENERATION OF POLICE PERFORMANCE MANAGEMENT

CS360 is the next generation of law enforcement performance management, designed to tackle the unique challenges police departments face every day. This new system takes a proactive and problem-solving approach which emphasizes community collaboration, responsiveness, strategic problem solving, and community satisfaction. CS360 is centered on three dimensions:



- » *PREVENT, INTERRUPT, AND SOLVE CRIME*
- » *INTEGRATE AND ELEVATE COMMUNITY AND GOVERNMENTAL PARTNERS*
- » *MAXIMIZE ORGANIZATIONAL EFFECTIVENESS*

The goal of the model is to provide police departments with an enhanced and complete picture of public safety. This new view includes additional priorities such as:

- » Accountability
- » Police and community collaboration
- » Identifying public safety problems
- » Organizational effectiveness
- » Officer well being
- » Integration of non-Command staff perspectives
- » Transparency

Regardless of size or resources, all agencies are addressing trust and legitimacy in their communities. In many agencies, community engagement efforts are siloed and remain unmeasured. Law enforcement leaders must have a framework to organize community and stakeholder engagement to address public safety priorities collaboratively. Coordination and management of community engagement efforts by applying agreed upon metrics can lead to enhanced transparency and data-driven decision-making. CS360 is a project management and data collection framework that works with community groups proactively.

## IMPLEMENTATION, TRAINING AND TECHNICAL ASSISTANCE

The National Police Foundation is committed to working closely with departments in order to successfully onboard and implement CS360 with no cost to departments while maintaining effective planning and time optimization. Training and technical assistance can include assistance with data analysis, engagement with peer police departments, communication of the model to the community, integration of officer safety and wellness, problem-solving training with police departments and the community, and metric development for community transparency outcomes.

### NATIONAL POLICE FOUNDATION MISSION

The National Police Foundation was founded in 1970. Its mission is to improve policing through innovation and science. Any training and technical assistance provided to departments is at their request, and at no cost, as this project is generously funded by the Bureau of Justice Assistance and the MacArthur Foundation.