

CompStat

Defined

A performance management system that is used to reduce crime and achieve other police department goals

Emphasizes

Information sharing, responsibility and accountability, and improving effectiveness

Core Components

- 1 Timely and accurate information/intelligence
- 2 Rapid deployment of resources
- 3 Effective tactics
- 4 Relentless follow-up

Focus

Reducing crime

Goal

Crime rate reduction

Outcomes/Improvements

Internal information-sharing
Accountability among managers
Ability to analyze crime and workload data
Agency problem solving
Clarity of organizational mission

Source

Police Executive Research Forum (PERF), "Compstat: Its origins, evolution, and future in law enforcement agencies", 2013.

CompStat360

Defined

A comprehensive performance management system that is used to respond to crime, promote the co-production of public safety, and maximize organizational effectiveness

Emphasizes

Police-community information sharing and collaboration, responsibility and accountability at all levels (leadership, management, line) both externally and internally, and improved effectiveness of police service delivery overall

Core Components

- 1 Timely and accurate priority setting amongst stakeholders
- 2 Appropriate and timely response to community concerns through engagement
- 3 Strategic focus
- 4 Measurement review, triangulation, and coordinated follow-up

Focus

The incorporation of a wider range of outcomes into agencies' measurement and management approaches

Goal

A holistic approach to delivering quality policing, and the support of continual learning

Outcomes/Improvements

Information-sharing internally and with external stakeholders
Accountability at all levels of the organization
Continuous collection and analysis of crime, workload, community satisfaction, and feedback data
Agency, officer, and community problem solving
Agency-wide implementation of community policing and problem-solving strategies
Improved community satisfaction, accountability, legitimacy, and mission congruence

CompStat360 was developed by the Vera Institute of Justice and the Police Foundation.